



We look forward to having you as our guest during one of our Myrtle Beach Bike Events. So that there are no misunderstandings, regarding our policies, we have outlined them below. Please read the procedures closely as policies may have changed from previous years.

**Smoking or vaping is not permitted in any unit, balcony, or pool area.** A per incident cleaning fee of \$250 plus tax will be charged.

#### **Reservations:**

- Your nightly rate is based on the number of people you indicated would occupy the unit. **If additional guests will be staying in your unit, there is an additional \$10 plus tax per person per night charge.** There will be no subletting of hotel rooms allowed.
- The name of each person occupying the unit must be listed on the registration form at check-in. **All guests at the Towers at North Myrtle Beach must be 23 Years of age or older unless accompanied by a parent or legal guardian. Reservations not knowingly booked for those less than 23 years of age will not be honored upon check-in.**
- The registration form you sign at check-in indicates that you will check the unit upon your arrival and call the Front Desk within one hour to report any missing items or damages. Any missing items or damages noted after you check-out will be charged to you.
- Duplicate Keys will only be given to those who are listed on your registration form and with proper picture ID.
- All information must be given to each person occupying the unit.

#### **Parking:**

- Motorcycles are allowed on the 1<sup>st</sup> level of the parking garage, located across the street from the hotel. No motorcycle parking is permitted under the resort itself.
- Parking is available for all other vehicles on floors 2 and higher in our parking garage, located across the street from the hotel. Parking is limited. Each efficiency and 1 bedroom unit will receive one parking pass at check-in and each 2 & 3 bedroom unit will receive 2 parking passes at check-in. Please be sure not to misplace your parking passes. Additional parking passes will not be distributed after check-in and no vehicle will be allowed park on our property without a valid parking pass. Please have the license plate numbers of your vehicles with you at check-in.
- Trailer parking is located in the lots behind the parking garage at Towers at North Myrtle Beach. If the lots behind the parking garage are full, additional trailer parking may be available at the ocean front parking lot next to Towers at North Myrtle Beach. This parking is first come, first serve and will not have any security. Unfortunately, we cannot guarantee any particular parking place for your vehicles. The Resort reserves the right to designate parking places and to move vehicles that are parked improperly.
- Trailers larger than eight (8) feet wide, seven (7) feet tall and twenty (20) feet long cannot be accommodated. Please call the Resort if you want information about other off-site parking options in the area for your trailers that exceed these limits.

#### **Amenities:**

- Please do not use the guest linens to clean motorcycles.
- Pool towels and other Resort linens may not be taken to the beach.

- If you have any questions or concerns regarding your condo after check-in, please contact the Prince Resort front desk at 843-417-1300.

### **Music & Noise Policy:**

Towers at North Myrtle Beach strictly prohibits loud, profane, and/or offensive noises upon the Resort's premises. This policy is intended to be more restrictive than the existing municipal Noise Ordinances already enforced by law enforcement. The Resort desires to keep and maintain a peaceful, enjoyable environment for all guests of the Resort.

The Resort strictly prohibits guests from playing music, videos, and other forms of media which are offensive to other guests, whether due to loud volume, excessive bass, or explicit content (profane language, sexual content, and the like). Any and all noise originating from a guest's room, including the room's balcony, must not be audible from outside the room or balcony. Any and all noise originating from a guest's vehicle must not be audible from outside the vehicle. No music, videos, and other forms of media may be played by a guest within the Resort's common areas unless the guest is using headphones or earbuds.

Violation of this policy will result in corrective action, up to and including removal from the resort's premises. By booking a room at the Resort, the guest acknowledges this policy and agrees to be bound by its terms.

### **Payments:**

- You must present a valid picture ID at Check-in. If you used a credit card for your advance deposit, the name on your picture ID must match the name on the credit card.
- **If you used a credit card for your advance deposit, you must present it at check-in. All credit cards used for advance payment must be presented at check-in.** If you do not present the credit card, the deposit will be returned to the credit card and a 3% processing fee will be charged. You will be asked for another form of payment for the advance deposit.
- If you have been given permission to use someone else's credit card, you must have an authorization for that person's card on file with us. If you have not completed an authorization form, please contact us.
- If paying cash, a \$100 refundable cash deposit is required at check-in.
- A \$250 refundable cash deposit is required for local guests.
- There are no refunds for early departures.

### **Check-In and Check-Out:**

- Towers at North Myrtle Beach is managed by their sister property, the Prince Resort, and does not have an onsite presence at Towers on the Grove located at 2100 North Ocean Boulevard. **All guests must pay their balance and check-in at the front desk at Prince Resort, 3500 N Ocean Blvd, North Myrtle Beach 29582.**
- Check-ins will not be processed before 4:00 p.m. Please have the license plate numbers of your vehicles with you at check-in.
- Check-Out is at 11:00 a.m. A 4:00 p.m. late checkout may be requested in advance, there is a ½ day charge for a late check-out if available.

Again, if you have any questions about your reservation or our policies, please call us at 1-866-634-2419.

Thank you,  
The Staff and Management of Towers at North Myrtle Beach.